



PPG INFO

ACTION PLAN FROM PPG MEETING 20.01.15

1. ONLINE ACCESS PROMOTION :

A Health Awareness Day will be held on 4th March 2015 helping to promote the online access patients have for ordering prescriptions and booking appointments. An administrator will be on hand to show patients how to register online for this service. The number of patients using this service will be audited before the access day and then again afterwards to see if there is an increase in uptake.

2. PATIENT EDUCATION :

A Health Awareness Day will be held on 5th May 2015 to display material, A&E, Out of Hours, Pharmacy etc. and talk about the appropriate services for patients needing to visit/call for medical assistance within and outside of surgery hours.

3. DIABETES AND ARTHRITIS

A Health Awareness Day will be held for promoting the help and advice available for these topics. The date will be arranged later in the year. Promotional material will be available for display and distribution.